

CLAIBORNE UTILITIES DISTRICT

P.O. Box 606 • New Tazewell, TN 37824 • Phone 626-4262

GAS CONTRACT

I, the undersigned have requested gas service of the CLAIBORNE UTILITIES DISTRICT. I understand that there will be a customer paid installation cost of \$ _____ for lines up to 100 ft. Furthermore, any line in excess of 100 ft. will incur an additional \$1.00 per foot cost.

By agreeing to these terms and having a gas pipe installed I also agree that there will be an appliance (gas furnace, gas water heater, gas logs, gas stove, gas dryer, etc.) connected to this service within a period of six months. If I fail to have an appliance connected to my gas service. I understand that I will incur an additional \$250.00 cost.

I understand that I will pay a gas service and maintenance fee of \$ _____ per month.

I understand that there will be a bill once each month and agree to pay same. I understand that I will pay a net bill if paid on or before the due date each month and a gross bill after the due date. I further understand that if the bill is unpaid 10 days after due date, service will be discontinued without further notice, and that entire bill plus a \$50.00 service charge must be paid before service can be restored.

Date _____ Signed _____

Account # _____ Address _____

Telephone # _____

Social Security # _____ City _____ State _____ Zip _____



Claiborne Utilities District

630 Davis Drive-P.O. Box 606-New Tazewell, TN 37824
Telephone (423) 626-4282 Fax (423) 626-3972
cutn.com

Dear Valued Customer,

Most everyone in our county is familiar with Claiborne Utilities Natural Gas but many may not realize that we receive our natural gas from a cast network of gas pipelines that stretch across the US. The purpose of these underground pipelines is to safely transport this vital fuel to heat homes and power business and vital industries. The transportation of natural gas through these pipelines is one of the safest methods of transporting energy. Claiborne Utilities District strives to operate its natural gas system with an emphasis on safety. We are bound by many Federal and State regulations to ensure the overall safety of the system. Nevertheless accidents can occur.



Call Before You Dig

The most common accident occurs when someone digs in the vicinity of a gas pipe and cuts the line. The easiest way to prevent this is to dial 811 before you dig. The Tennessee One-Call System is an organization that takes information from someone who is going to dig and notifies utilities, such as ourselves, so that we may locate any of our underground pipes in the immediate area. The service is free and it's the law. So remember three (3) days before you dig, dial 811.

What is Natural Gas?

Natural gas is a colorless, odorless gas that is lighter than air. Because it is odorless, we add a harmless odorant so that you can smell it. The odorant gives it the distinctive smell of rotten eggs. Despite this natural gas is non-toxic. However it can displace the air if allowed to accumulate in an enclosed sealed room. Although natural gas is a safe, dependable fuel, like any other form of energy it must be used with care and respect.

Recognize and Report a Natural Gas Leak

The following information will help you detect a natural gas leak. Always remember to be safe. If you have any doubts, do not hesitate to give us a call.

Leaks may be detected by noticing any of the following:

- 1) Smelling gas (odorant) near a meter or pipeline, sometimes after excavation work
- 2) A hissing or roaring sound caused by escaping gas
- 3) Dead vegetation in an otherwise green environment near a gas line
- 4) Blowing dirt, grass or leaves
- 5) Steady bubbling in a wet, flooded areas or other water environment
- 6) A fire in or near an appliance or gas pipe

Call 24-Hours a Day 423-626-4282
For Emergency Service

Name _____
Date _____
Acct.# _____

In the event of a detected gas leak, the following safety procedures should be followed:

- 1) DO NOT try to locate the problem yourself
- 2) DO NOT turn on or off any light or fan switches
- 3) DO NOT operate anything electrical: switches, phones, radios, doorbells, etc.
- 4) DO NOT operate any vehicle or motor of any kind in or near the building
- 5) DO NOT light a match or use a cigarette lighter or anything that produces a spark or other source of ignition
- 6) Excavate yourself and others from the building or area immediately
- 7) From a safe distance from the leak call Claiborne Utilities District or 911

Customer Piping

The customer shall install, own and maintain, at the customer's expense, the customer piping from the outlet of the meter to all gas burning equipment. In some instances, customers may have customer piping that is buried (after the outlet of the meter), Claiborne Utilities District does not maintain this piping, for your safety you should periodically have this line inspected for leaks. If the buried piping is metallic, it should also be inspected periodically for corrosion. If an unsafe condition is found, the gas piping will need to be promptly repaired. TO OBTAIN HELP, plumbers and heating contractors can assist in locating, inspecting, and repairing customer's buried piping.

Safety Related Maintenance and Surveys

In keeping the public safe from potential hazards, such as fire or explosion caused by leaks, Claiborne Utilities District is required to perform an annual corrosion control survey. This is a survey of the District's steel piping to help ensure that it is not rusting or corroding, or being damaged by the soil. We perform a gas leakage survey of all schools, churches, and other business that have large gatherings of people each year. And we do a leakage survey of all the gas piping outside around your home every 5 years. Additionally, our employees perform periodic "sniff tests" to ensure that adequate odorant is being added to the natural gas. This ensures that a leak can be smelled long before it might become dangerous.

Gas Meter Tips

As an added safety measure and to help ensure correct meter readings:

- 1) Know where your gas meter is
- 2) Keep it clear for emergency responses
- 3) Keep shrubbery trimmed from around your gas meter. If we can't see it, then it could mean valuable time lost looking for it behind bushes.
- 4) Never allow trees or large bushes to grow around the gas meter. As the tree or bush grows it will cause fittings to break
- 5) DO NOT enclose your gas meter
- 6) DO NOT tie pets or other objects to your gas meter or gas piping
- 7) DO NOT pile mulch, soil, concrete or asphalt so high that it covers the bottom of the gas meter or cut-off valve. Gas meters can rust or corrode and leak if covered with mulch, soil, concrete or asphalt.
- 8) DO NOT electrically ground anything to the gas meter or service line.

Remember, natural gas is a safe and reliable source of energy that like electricity must be treated with respect and care. Keeping these safety tips in mind will help keep the natural gas system that serves you and thousands others safe and reliable for decades to come.

We encourage any questions or comments you may have. Please feel free to call 423-626-4282 or send a letter to Claiborne Utilities District, P.O. Box 606, New Tazewell, TN 37824.

**Call 24-Hours a Day 423-626-4282 for
Emergency Service**

